

TeamTalkPro is designed to help enterprises communicate better internally amongst project teams, and externally with customers and suppliers. This is achieved by providing the best in voice quality and reliability and making the system easy to use, so that it becomes an invaluable tool for the day-to-day operation of the business.



[TeamTalkPro Conferencing]

Conferencing is still one of the best ways for a group of people to communicate. Conference bridges enhance communication within project teams, with partners, suppliers and customers.

Telephone conferencing is universal and low cost, all you need to take part is a telephone, and nowadays that can be anywhere in the world, sat in an office in Beijing, travelling on a train in London, or waiting for a plane in New York.

Although telephone conferencing will never replace face-to-face meetings, it does improve contact because participants can be brought together without anyone having to leave their office. It reduces the time and stress of unnecessary travelling.

With the easy to use booking screens and the low complexity caller access TeamTalkPro is the best choice for improving communications, and keeping user support low.

[Crystal Clear Voice Quality]

TeamTalkPro uses a dedicated custom processing hardware card to bridge calls together, this ensures consistent high quality conference audio. People are conferenced together in a unique matrix format, which means that participants with poor quality or noisy lines don't affect other participants, and also allows there to be up to 57 people in a conference without any loss of quality. This also allows separate TeamTalkPro conferences running on different systems,

possibly in separate geographical locations, to be linked together¹.

TeamTalkPro uses intelligent DSP processing algorithms to echo cancel and reduce noise on poor quality telephones or telephone lines. This is particularly essential on international, mobile, and VoIP telephone calls.

[Easy To Use]

Designed from the ground up to be simple to use, the web booking system is straight forward and intuitive, you select the date for the conference, then select the start and end time, confirm your name and email address or number, click 'book' and you will receive a confirmation by email or SMS² containing the bridge and PIN numbers. Participating in a conference is even easier; all you need is a phone. Dial the conference number, enter your PIN, and you're in!

[Benefit Now]

TeamTalkPro enables Blue Chip companies to communicate more effectively internally and externally with customers and suppliers. The system has a proven track record of delivering these benefits. Many companies are already benefiting from TeamTalkPro, including T-Mobile and Nomura investment bank.

¹ Requires the additional Bridge Link Module

² Requires additional SMS Module

[Features]

- Separate dedicated digital conferencing engine
- Web conference booking
- Email invitation and reminders
- Extensive bridge usage and capacity reports
- Dedicated conferencing hardware
- Echo cancellation
- Advanced participant volume controls
 - Controlled from the administrator screen
 - Controlled by key presses on the handset
- Participant entry and exit alert
- Self managing
- Conference side room
- Worldwide protocol support
- PBX integration with Avaya Definity and Meridian PBX
- VoIP support
- Meet Me conferencing, no booking
- Silent Monitor
- Repeat Bookings

[Optional Modules]

- Recording, recordings accessed by phone and/or by web
- Live administrator screen
 - Participant volume control
 - Mute participant
 - Dismiss participant
 - Participant caller id display
- SMS invitation and reminder
- Microsoft Outlook integrated booking
- Instant Messaging
- Voting
- VoIP (SIP and/or H323) module

[About Felltech]

Felltech are the experts at making communication easier. We develop, manufacture and supply the high performance communications systems used by enterprises, telcos and call centres. Our engineers are experts in the telecommunications and networking field and have an excellent track record for delivering quality systems.

[Consulting]

Felltech's professional consulting services provide the skills and technical expertise to get the best from our conference systems. Our consultant engineers have years of experience solving the complex problems raised by integrating telecom systems. They are dedicated to providing you with the very best support to ensure you meet your business targets.

[Support]

Felltech offers warranty, service and support for all its conferencing products. We empower you by providing good maintenance practices, training to use diagnostic tools, and good documentation. Our comprehensive support services include:

- Live telephone support
- Remote diagnostics and problem resolution via dial-up or secure Internet
- Comprehensive status logging
- On-site maintenance requests